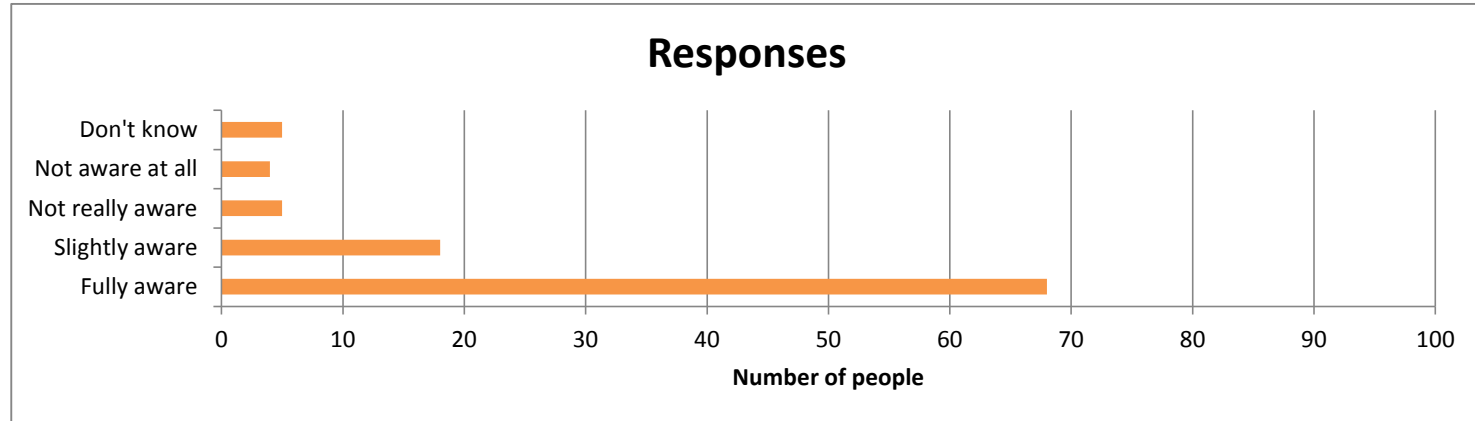


Information Governance - Patient survey

Patients asked: 100

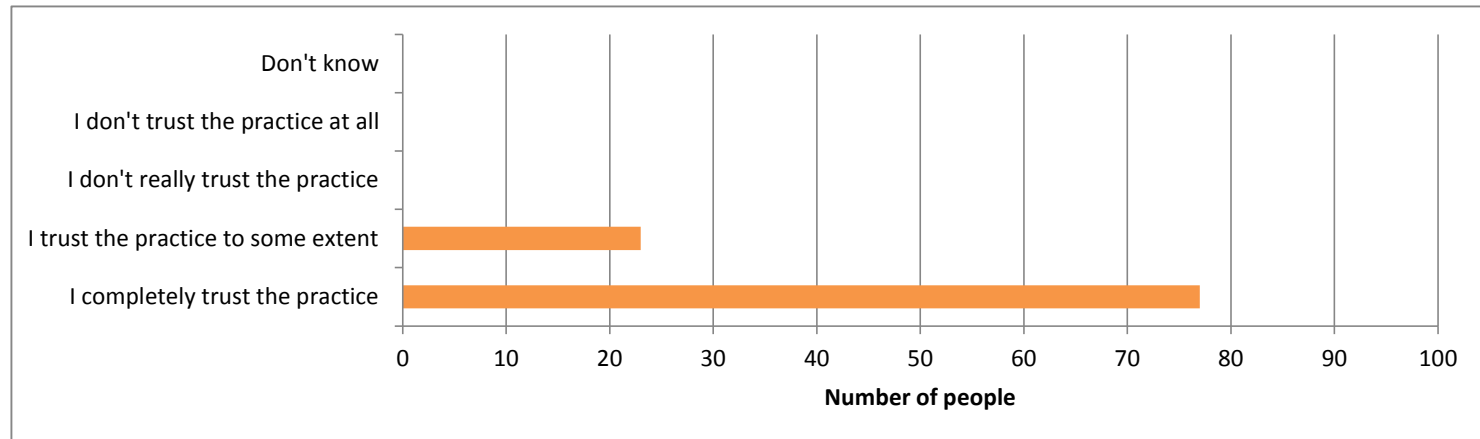
To what extent are you aware of how the practice holds your personal information securely?

Column1	Responses
Fully aware	68
Slightly aware	18
Not really aware	5
Not aware at all	4
Don't know	5



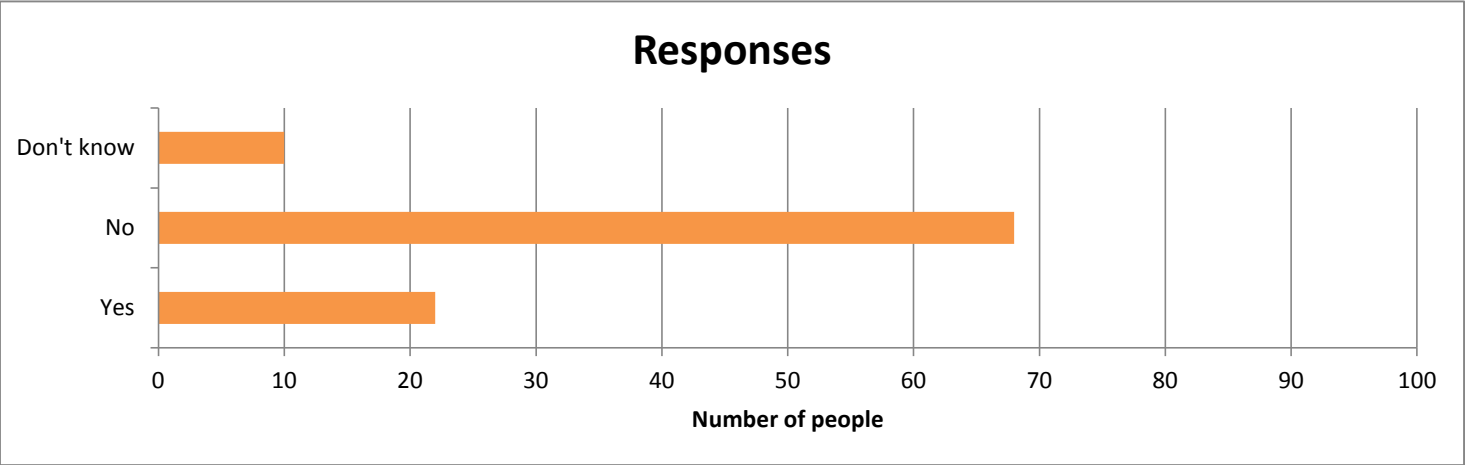
To what extent do you trust the practice to hold your personal information securely?

Column1	Responses
I completely trust the practice	77
I trust the practice to some extent	23
I don't really trust the practice	
I don't trust the practice at all	
Don't know	



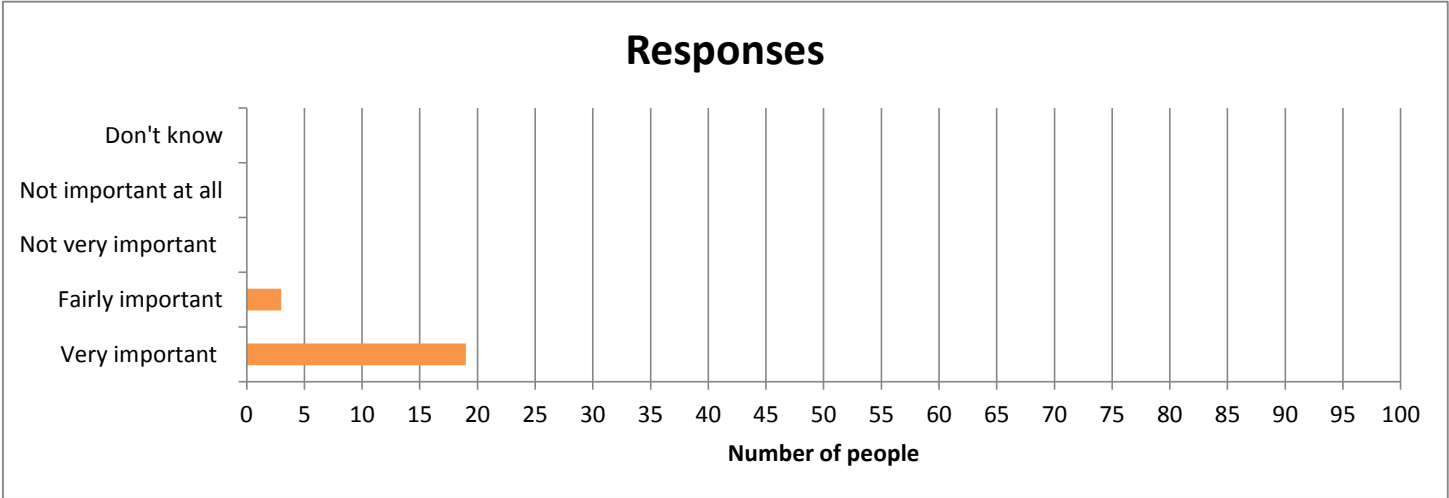
Thinking about any visits you have made to the practice in the last 12 months, have you ever been asked permission to share your personal information?

Column1	Responses
Yes	22
No	68
Don't know	10



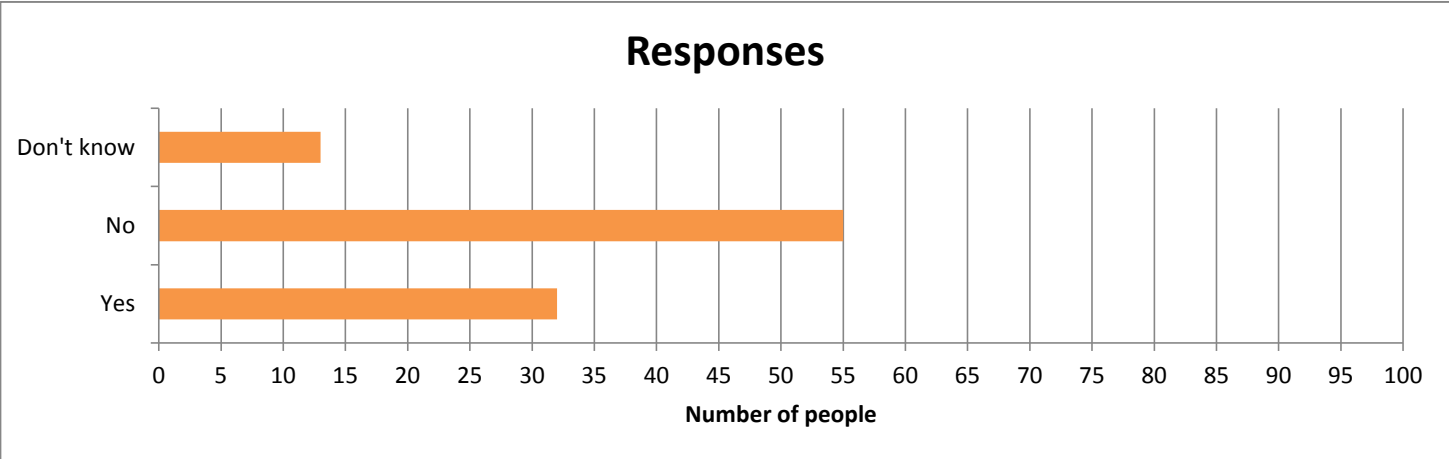
How important do you feel it is to ask people's permission, where appropriate, to share their information?

Column1	Responses
Very important	19
Fairly important	3
Not very important	
Not important at all	
Don't know	



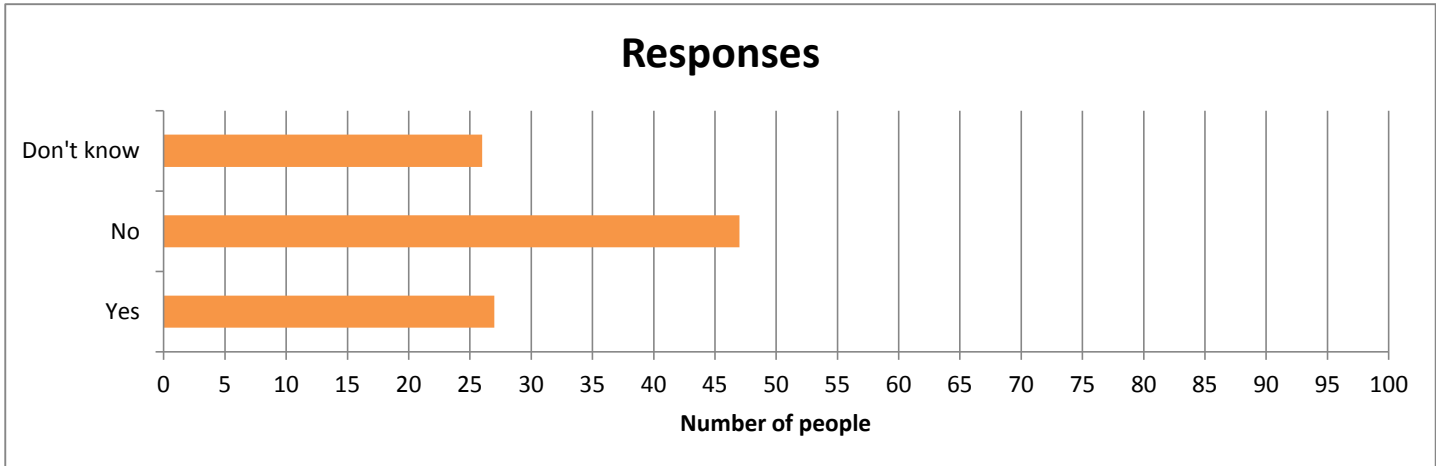
Have you ever been told by the practice?
How your personal information will be stored and used?

Column1	Responses
Yes	32
No	55
Don't know	13



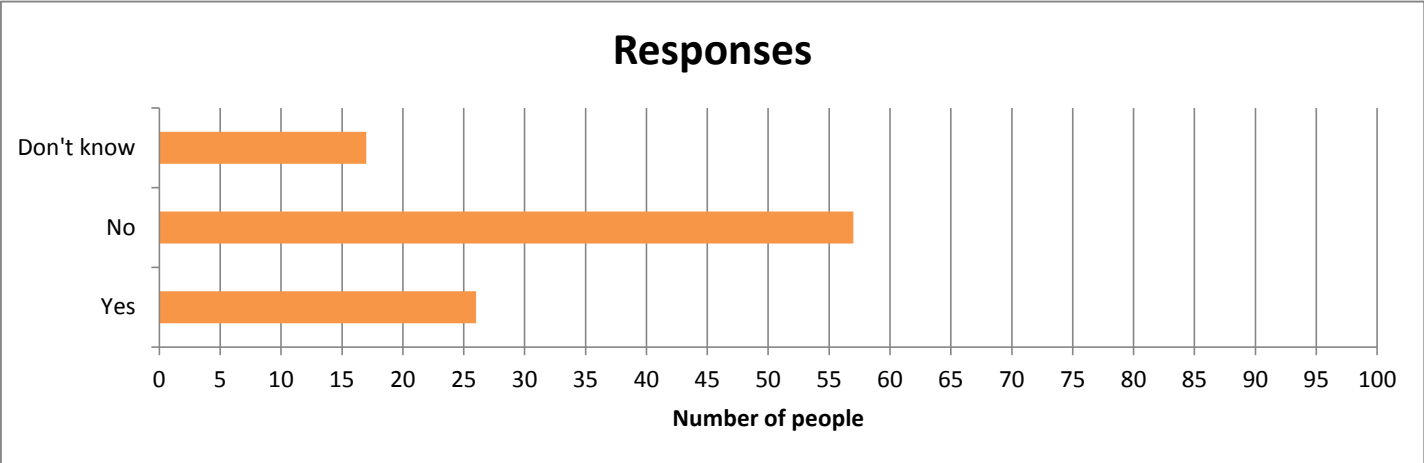
Who can access your personal information?

Column1	Responses
Yes	27
No	47
Don't know	26



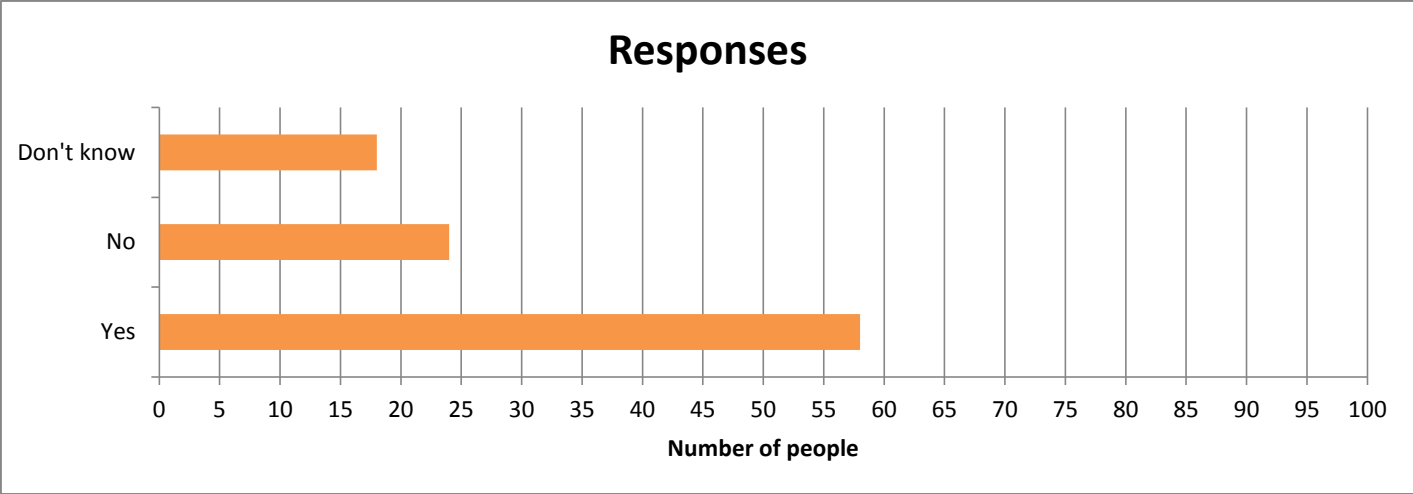
The organisations it may be shared with?

Column1	Responses
Yes	26
No	57
Don't know	17



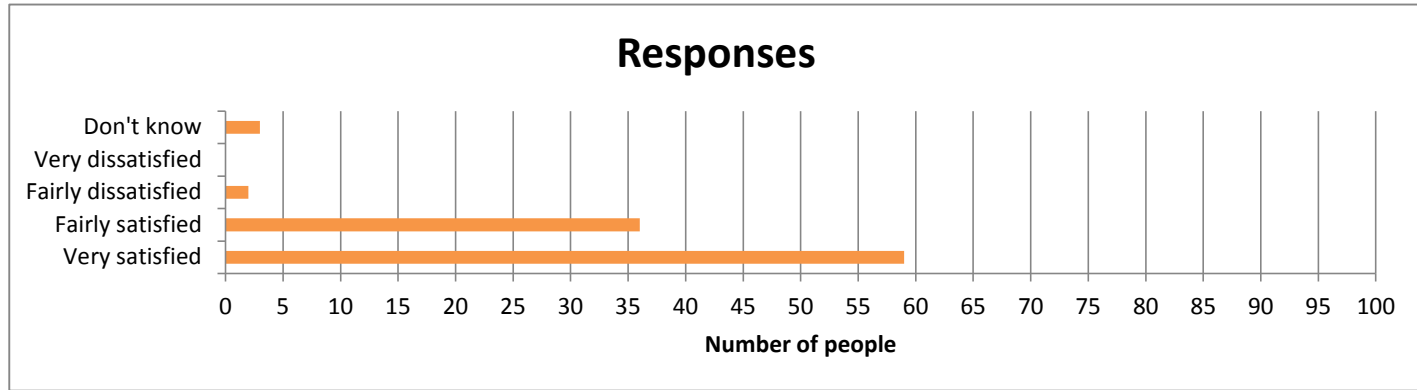
The relevant information you provide to us will be kept in your records

Column1	Responses
Yes	58
No	24
Don't know	18



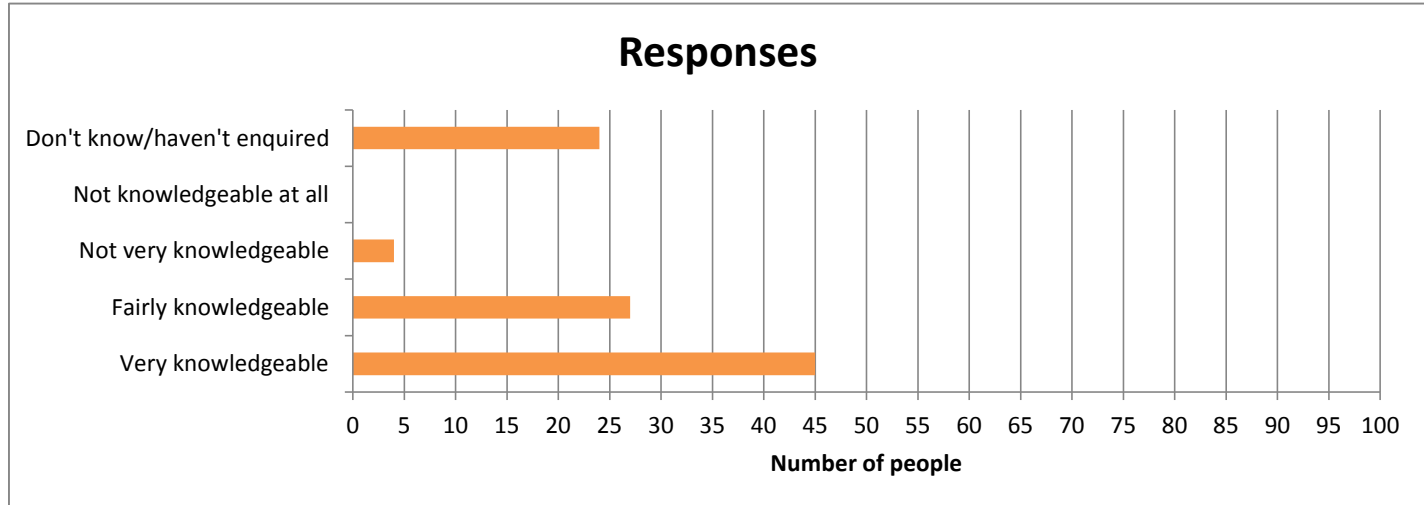
To what extent are you satisfied that all staff respects your confidentiality, for example so that nobody else can overhear?

Column1	Responses
Very satisfied	59
Fairly satisfied	36
Fairly dissatisfied	2
Very dissatisfied	
Don't know	3



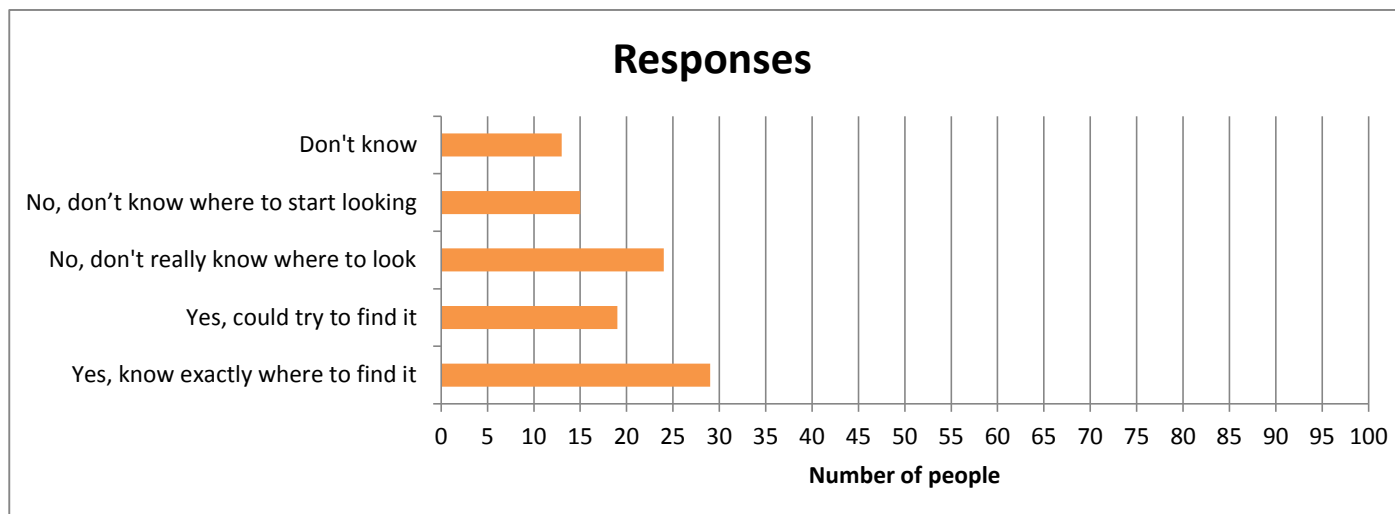
When speaking to practice staff about the confidentiality and security of your personal records, how knowledgeable do you feel they were?

Column1	Responses
Very knowledgeable	45
Fairly knowledgeable	27
Not very knowledgeable	4
Not knowledgeable at all	
Don't know/haven't enquired	24



Are you aware of where you can find further details about how to access your own personal records?

Column1	Responses
Yes, know exactly where to find it	29
Yes, could try to find it	19
No, don't really know where to look	24
No, don't know where to start looking	15
Don't know	13



To what extent are you satisfied that health related information is available in different formats to suit your needs?

Column1	Responses
Very satisfied	49
Fairly satisfied	27
Fairly dissatisfied	7
Very dissatisfied	0
Don't know	17

